

Mill Road Surgery

Newsletter February/March 2016

Surgery Telephone: 0114 2456370

Website address: www.millroadgpsurgery.co.uk

You can read all our current and past newsletters if you visit our website



A very big welcome to our new additions

Salaried GP Dr Morven Lowe has now started and will be working 2 full days Wednesday and Friday

Practice Nurse Emma Varley starts 22nd February

Surgery Closures

Training events

From 1pm on Tuesday 16th February

From 1pm on Wednesday 16th March

Bank Holiday

Good Friday 25th March

Saturday 26th March

Easter Monday 28th March

Please ensure you have sufficient medication to last you through this period.

GP Triage Telephone Appointments

We have recently been using triage telephone calls with doctors for emergencies when all the on the day appointments have gone for a particular day. We are pleased with how this is working because it enables us to prioritise patient care but as with anything new we are still reviewing it to see if we can improve further. As a practice we would like to thank you for your patience during the introduction.

ONLINE ACCESS TO MEDICAL RECORD

Patients requesting access to view summary information in their medical record should ensure they have a copy of patient information leaflet 'it's your choice', complete an online application form and provide verification of identity using 2 documents eg passport/driving licence/ bank statement.

Elderly patients may be vulnerable to FRAUD

Police forces have become aware of a fraud circulating which is targeting elderly and vulnerable members of the community. Some people have received telephone calls from a GP surgery and asks for an appointment to discuss the persons health or mobility needs. During the appointment, the older person is persuaded to buy mobility aids which are either unnecessary or inappropriate and always expensive.

Changes to Systmonline

Please be aware that your online services has been updated and that when ordering medication please take extra care. From the medication tab please be aware of the radio buttons that need to be highlighted to either request existing medication or make custom request. If you need to order both press the 'Continue' button after you have ticked the existing medication and it will take you to the medication request section and then don't forget to press the request medication tab. Your request will appear in the 'Medication Order Summary'

National Be Clear on Cancer Campaign- Blood in Pee

From the 15th February

It is aimed at men and women over the age of 50

Unclear on anything, visit nhs.uk/bloodinpee

Why Weight Sheffield

Why weight Sheffield is a completely free weight management service for children and adults in Sheffield. Patients can refer themselves and their family into the service by telephone or online

Telephone 0114 3211253 or www.whyweightsheffield.co.uk

Your electronic Patient record and the sharing of information

Today, electronic records are kept in all places where you receive healthcare. These places can usually only share information from your records by letter, email, fax or phone. At times, this can slow down your treatment and mean information is hard to access.

In order to deliver the best integrated health and social care services to you in Sheffield we share relevant personal data between professionals involved in your care – this means sharing records between your GP, primary care, hospitals, out-of-hours, ambulance services (111 and 999) and other health and social care organisations including the Local Authority.

Sharing your records helps us to ensure you receive the safest, most appropriate care for you, and reduces the need for you to repeatedly tell your story. You can choose to share or not to share your electronic record with other care services, you can also request for individual entries in your patient record to be marked as 'Private'. These will not be visible at any care services other than the one that recorded the information

You have the right to opt out of your records being shared at any time. However, by not agreeing to share your records you may not always receive the best available service that meets your specific needs.

You have the right to access your records - for more information please ask your care provider.

Please ask reception if you would like a patient's guide to sharing.

Using NHS funds wisely There are some items which our CCG (Clinical Commissioning Group) has asked the GP's not to prescribe. These are items which are available to buy at the pharmacy or supermarket and it is in order to ensure that NHS funds are used in the most cost effective way and are available for everyone when needed. These items include paracetamol (for short term use in adults), colief, glucosamine, gluten free products (apart from staple items limited to 8 units per month) and vitamin D. We hope that you will understand the need for these restrictions and support us in these initiatives

Wow!!! Have you seen our new postbox in reception for repeat prescriptions.

The **GP Patient Survey** is an independent survey run by Ipsos MORI on behalf of NHS England. The survey is sent out to over a million people across the UK. The results show how people feel about their GP practice. For recent results visit <https://gp-patient.co.uk/>

Do you want to quit smoking? contact
Yorkshire Smokefree
Calls are free
Landline 08006120011
Mobile 03306601166
Online
www.yorkshiresmokefree.nhs.uk

Let us know if you need to cancel an appointment

We understand that sometimes there's a genuine reason you can't make your appointment, or you forget to cancel an appointment. But when this happens it means that other patients who may need to see their GP or nurse might not get the chance because of limited availability. We kindly ask that in the future if you're unable to make an appointment, please let us know at least 24 hours in advance.

Why it's important to have an asthma review

A lot of people put up with their asthma symptoms, sometimes without realising that it doesn't have to be this way. Symptoms such as coughing, wheezing, shortness of breath and tightness in the chest can stop you from doing things you'd like to do. But by taking the right asthma medicine in the correct way, you can get better control of your asthma — and live life with as few symptoms as possible.